VISHAL KUMAR



June 2021 - Aug 2021

2025
2022
2019
2016

AREAS OF STUDY

Sales Team Leadership, Territory Management, Sales Performance Metrics, Conflict Resolution, Channel Strategy Development, Channel Partner Management, Sales Forecasting, and Channel Conflict Management.

INTERNSHIP(S) 3 Months

- BRIISK, Hyderabad (Remote)
 Business Development Trainee
 Conducted research and maintained a database of potential clients.
 - Provided personalized insurance advisory services and needs analysis.
 - Managed client relationships and handled administrative tasks.

ACADEMIC PROJECT(S)

Design Thinking

- Collaborated with Louis Philippe (ABFRL) on a design thinking project to address declining sales by enhancing the in-store customer experience.
- Conducted consultations and research, leading to the proposal of an interactive catalogue system and QR codes for detailed product information, aimed at increasing customer engagement and conversion rates.

Analyzing process involved in Selecting IRCTC as Key account for Red Hat

- Analyzed client data and market trends to identify high-potential accounts for focused engagement.
- Developed a selection criteria framework based on factors such as revenue potential, strategic fit, and long-term partnership opportunities.
- Conducted detailed assessments of potential key accounts, leading to informed decisions on account prioritization and resource allocation.

CERTIFICATIONS

Branding and Customer Experience	IE Business School (Coursera)	2024
Channel Management and Retailing	IE Business School (Coursera)	2024
Excel Skills for Business: Advanced	Macquarie University (Coursera)	2023

POSITIONS OF RESPONSIBILITY

Member – Academics Committee

2023 - 2025

- Collaborated closely with the program office to support and enhance academic initiatives and activities.
- Played a key role in organizing and executing the successful convocation ceremony for the 22-24 batch.

JAGSoM, Bengaluru

 Managed the committee's social media handles, creating content and engaging with the audience to increase visibility and participation.

ACCOMPLISHMENTS

Competitions & Achievements

• Assisted in organizing an online gaming event for the Lovely Professional University community as part of the DRAGCON student club.

SKILLS

Microsoft Excel, Microsoft PowerPoint, Leadership Skills, Interpersonal Communication